



INSTADOSE TERMS AND CONDITIONS

(terms include service for Instadose 1 and Instadose + devices and accessories)

CHP Dosimetry's (CHP) services are provided on a subscription basis. You are buying the service, not the actual badges which are the property of Mirion Technologies. Subscribing to our service constitutes agreement with these service terms and conditions.

Account Setup Charges: CHP has no setup charge. Setup is included in the base price.

Additional Fees: CHP Dosimetry has no additional fees for annual dosimetry service other than a Lost/Damaged Replacement Fee. The Instadose devices only need to be returned if service is cancelled. If service is cancelled, devices need to be returned to our lab within 7 days of cancellation (We HIGHLY recommend trackable delivery) or a \$25 fee per device will be charged to your account.

Prepaid Accounts: Clients prepay for dosimetry services.

Credit Card Authorization: CHP Dosimetry requires a signed authorization to charge the credit card indicated on our authorization form. Your credit card will be used for the following charges per our terms and conditions: lost dosimeter charges, damaged dosimeter charges, overdue invoice fees, and any dosimeter additions throughout the year that are ordered via phone, email or fax. Your annual renewal will not be automatically charged.

Extra Dosimeters: Clients are billed for extra Instadose devices at their base rate on a pro-rated basis. If you add devices, service will cost the same on a prorated basis as you are currently paying. You will be billed for each device ordered and manufactured.

Renewals: CHP will send an invoice for the next years' service via US Mail and/or email, approximately 45 days prior to the end of your annual service to allow for any changes.

Cancelling Service: Cancellation requires 45 days written notice. If you call, please request email or other confirmation. Cancelled accounts will be refunded on a prorated quarterly basis for services unused after all device are returned with trackable shipping within 7 days of cancellation. Unpaid renewals will be prorated up to the completion of quarterly service and badge return. Unreturned devices will be billed as lost 14 days after cancellation if not successfully returned by then. Lost fee (or non-returned fee) is \$25 per unit. All Instadose Plus accessories such as Hotspot and USB devices must also be returned within 7 days of cancellation (tracking suggested) or current non-returned fees will apply.

Cancellation notices should be sent to: (devices should be returned to lab address)

CHP Dosimetry
P.O. Box 4126
Oak Ridge, TN 37831

Fax: (866) 491-9913

Pricing: CHP standard pricing is tiered based on the number of active badges.

- Unless CHP agrees in writing, the current published price list will determine pricing.
- Badges and services are priced at time of production/delivery.
- CHP Dosimetry offers a low price guarantee. We will meet any published regular price for dosimetry services available to the public in the United States.

Purchase Orders: CHP accepts purchase orders. Purchase Orders should be sent to:

CHP Dosimetry
P.O. Box 4126
Oak Ridge, TN 37831

Fax: 866 491-9913
Email: sales@chpdosimetry.com

Shipment: Unless RUSH SERVICE is requested, Instadose devices are sent FedEx Ground. Included in the shipment will be the dosimeters you ordered.

Rush service: CHP Provides rush service via FEDEX when requested. Overnight delivery requests must be received by 12pm Eastern Time M-F. Call or check online for our current rush fees.

Please Call: If you have any questions about our terms and conditions,

please call: (888) 766-4833 Ext.2 or email: sales@chpdosimetry.com.

Thanks again for your business.