

CHP Dosimetry

US SERVICE TERMS AND CONDITIONS*

CHP Dosimetry services are provided on a subscription basis. Active and current subscribers will receive a shipment of personalized dosimeters each wear period. Subscribing to our service constitutes agreement with the terms of service. **We recommend you keep a copy for your own records.**

Prepaid Accounts. Subscriptions for 20 badges or fewer per wear period must be prepaid. The terms of service for prepaid accounts require that a positive cash balance be maintained to insure continuous Dosimetry Service. A funding replenishment invoice is generated when both of two conditions exist:

- (1) there are 90 days or fewer prior to the next scheduled badge wear date; and
- (2) the estimated pricing for those badges exceed the current cash balance.

Funding replenishment invoices estimate a 12-month period of service based upon the subscriber's current service type, quantity, frequency and the CHP price list in effect at the time of the renewal estimate. Billing is based upon actual customer usage and the CHP price list in effect at the time of shipment. Ancillary charges (such as rush processing, expedited shipments or unreturned dosimeter fees) are in addition to annual estimates and will be deducted from prepaid accounts. Credit card or Paypal payments are encouraged.

Shipments are not made to prepaid accounts with zero or negative cash balances. Badges may be prepared up to 30 days prior to wear date. Badges prepared prior to CHP receiving written cancellation notice will be billed.

Invoice Accounts. Subscriptions for 21 badges or more per wear period may be billed on a postpaid basis. Payment terms are NET 30 days. Credit card payments are encouraged. Shipments are not made to accounts with unpaid balances greater than 60 days. Badges may be prepared up to 30 days prior to wear date. Badges prepared prior to CHP receiving written cancellation notice will be billed.

Subscription Cancellation. Cancellation requires 45 days written notice. Prepaid accounts are subject to a 20% cancellation fee. Credits less than \$10 will not be issued. Cancellation notices should be faxed to: CHP Dosimetry (866) 491-9913 Attn: Sales

Pricing. CHP standard pricing is tiered base pricing determined by the number of active badges for each customer. The following pricing terms and conditions apply:

- unless CHP agrees in writing, the current published price list will determine pricing
- badges and services are priced at time of production/delivery
- prices are subject to change

Unreturned Badges. All dosimeters contain valuable components and remain the property of CHP and must be returned at the conclusion of the wear period. Unreturned or lost badges are subject to the current, published replacement prices 90 days after the wear period. Badges returned after 90 days will receive a partial credit.

Purchase Orders: CHP accepts purchase orders as a customer payment tracking reference only. Use of a purchase order is not a contract and does not set pricing, terms, or obligate CHP to customer terms and conditions. For customers requiring a purchase order, the subscriber must provide a valid purchase order for the renewal period. Purchase Orders should be faxed to:

CHP Dosimetry (866) 491-9913 Attn: Sales

*** For international service terms and conditions contact CHP sales: sales@chpdosimetry.com**